



# *Caring* For Our **NEIGHBORS**

2016-2017  
ANNUAL REPORT

## FROM CARENET'S EXECUTIVE DIRECTOR

Dear Friends of CareNet,

Another year is coming to an end, and Toledo/Lucas County CareNet appreciates the support the community continues to show our neighbors who need healthcare. CareNet's dedicated donors, volunteers, friends and other partners are essential to our collaborative efforts to provide access to coordinated healthcare services for low-income Lucas County residents. This annual report highlights two of many clients who are grateful for CareNet's help this year.

Since CareNet's inception 15 years ago, the organization has evolved into a strong coalition of people and organizations committed to helping people in our community get the care they need regardless of policies or payment. More than 28,000 low-income, uninsured residents of Lucas County have benefitted from CareNet's charity care network, receiving more than 500,000 healthcare services valued at more than \$200 million. That's just part of what we do.

CareNet's scope evolved starting with the passing of the Affordable Care Act, which gave residents newfound coverage options that they needed help navigating. The working poor especially need guidance using their medical coverage and meeting basic needs, such as medication, food and housing, so CareNet hired community health workers to help.

CareNet provided insurance navigation services to residents in the region until September, when Ohio lost its navigator program after a severe federal funding cut. While CareNet had to end its program, the CareNet Board has allocated resources so we can respond to requests from Lucas County residents who need help navigating healthcare coverage.

Thank you for supporting CareNet's efforts. Your assistance is needed more now than ever.

Yours in Good Health,



Jan L. Ruma, Executive Director  
Toledo/Lucas County CareNet

*The next page features photos from our Friends of CareNet event on October 19 at Signature Bank N.A. Pictured from left are: 1.) Andrea Vasquez and U.S. Rep. Marcy Kaptur. 2.) Dr. Arthur Mancini and Jan Ruma. 3.) Guisselle Mendoza McDonald, Erin Peterson and Theresa Gabriel. 4.) Standing, Dr. Timothy Sigman, Dr. Tina Jindal and Dr. Jay Jindal and, seated, Chinda Misra. 5.) Boyd Montgomery, Barb Petee and Katherine Montgomery. 6.) Bob Baxter and Sr. Dorothy Thum.*



# CARING FOR OUR NEIGHBORS

## CARENET BY THE NUMBERS



Toledo/Lucas County CareNet truly is a collaboration. Here is a look at what makes CareNet unique - and, with your support, an asset to our neighbors who need health care.



**28,292**

### **CARENET MEMBERS**

Since 2003, CareNet has provided coordinated healthcare services to more than 28,000 low-income residents of Lucas County.



**220**

### **PHYSICIAN VOLUNTEERS**

CareNet depends on about 220 volunteer primary care physicians and specialists to provide care to our members.



**23**

### **HOSPITALS & CLINIC SITES**

CareNet's award-winning charity care network includes 8 hospitals and 15 clinic sites where members receive care.



**1,674**

### **BREAST HEALTH SERVICES**

With Susan G. Komen Northwest Ohio grant funding, CareNet has provided mammograms and other services to 1,674 residents.



**384**

### **CARE COORDINATION**

CareNet's community health workers have connected 384 residents to needed medical and social services, including medications and food.

## CARING FOR OUR NEIGHBORS



CareNet Community Health Worker Andrea Vasquez and Lois Reed, her client.

### Lois' Story: Facing Breast Cancer on a Fixed Income

Lois Reed felt fear after learning she had breast cancer. Then the Toledo woman's thoughts turned to a different kind of fear: How to pay for added medical bills on her fixed income.

A former Toledo/Lucas County CareNet client gave Lois the phone number for Andrea Vasquez, a CareNet community health worker. Andrea started working on a comprehensive care coordination plan with Lois, who had a double mastectomy in July, not long after being diagnosed.

Using Susan G. Komen Northwest Ohio funding, Andrea helped Lois pay some bills and connected her to needed community resources. For example, Komen funding helped buy a lift chair for Lois to use after surgery, which cost hundreds of dollars even at a discounted rate.

Now that Lois is recovered from surgery and on hormone therapy, she is an advocate for breast cancer awareness and the resources available to low-income residents. A grateful Lois walked in her first Komen Toledo Race for the Cure as a survivor with Andrea in September.

*NBC 24 interviewed Lois about her experience. This and other CareNet media coverage can be found under the website's "News & Resources" tab on the "CareNet News" page.*



## CARING FOR OUR NEIGHBORS



*"In just a few short weeks this summer, Heidi was able to help me get my life back on track. Now I feel good again, both physically and mentally."*  
-Kathey Scribner

CareNet Community Health Worker Heidi Trombley and Kathey Scribner, her client.

### Kathey's Story: Help To Get Her Life Back On Track

Last year, Kathey Scribner lost both her small Bryan home and job after working 14½ years at a corrections facility, where her position as a case manager was eliminated. Kathey eventually found an affordable home in Toledo and a job she loves working with autistic clients in Whitehouse, but she stopped taking anti-depressants and other prescriptions to save money.

Without health insurance, much less a doctor or even adequate food, Kathey couldn't cope anymore. Visits with her adoptive daughters were often marked with sadness and tears. Kathey knew she needed help with her depression and basic needs.

Luckily, Kathey remembered her new employer had a life coach, who put her in touch with Heidi Trombley, a Toledo/Lucas County CareNet community health worker. The two met right away, and Heidi got Kathey into the Crisis Center and back on the medications she so desperately needed after going several months without them.

Heidi also lined Kathey up with the Zepf Center for ongoing therapy and attended her first appointment to help allay her fears. With Heidi's help, Kathey and her daughters now have health coverage. Kathey also has food assistance and has received help meeting other needs.



# CARING FOR OUR NEIGHBORS

CareNet Contributors January 1 through December 31, 2016

## CareNet Collaborating Partners at \$5,000+

**City of Toledo**  
**Hospital Council of Northwest Ohio**  
**Lucas County Commissioners**

**Mercy Health**  
**Ohio Association of Food Banks**  
**ProMedica**  
**Signature Bank, N.A.**

**St. Luke's Hospital**  
**United Way of Greater Toledo**  
**University of Toledo Foundation**

### Founders Circle

\$70,000+

Hospital Council of Northwest Ohio  
Mercy Health  
ProMedica  
Ohio Association of Food Banks

### CareNet Circle

\$60,000+

United Way of Greater Toledo

\$20,000+

Lucas County Commissioners

\$15,000+

University of Toledo Foundation

\$10,000+

St. Luke's Hospital

### Caring Society

\$5,000+

City of Toledo  
Signature Bank, N.A.

### Safety Net Society

\$2,500+

Mr. & Mrs. Michael & Barbara Berebitsky  
HCR ManorCare Gives  
Mr. & Mrs. David & Susan Reed  
TKBW Private Foundation

### Supporters

\$2,000+

Mr. & Mrs. Daniel & Jasmine Wakeman

\$1,500+

The Anderson Foundation  
Dr. & Mrs. Arthur & Mary Mancini  
Mr. & Mrs. Peter & Jan Ruma

\$1,000+

Dr. & Mrs. Nasir & Lynn Ali - Ali Family Foundation  
Dr. & Mrs. Stephen & Cathy Bazeley  
Mr. & Mrs. Kim & Carol Beck  
Buckeye Broadband  
Dr. & Mrs. Mark & Nancy Burton  
Mr. & Mrs. W. Scott & Barbara Fry  
Drs. Jay & Valentina Jindal  
Mr. & Mrs. Dennis & Sheila Johnson  
Mr. C. Michael Smith

\$750+

Kroger Community Rewards  
Dr. Timothy Sigman & Ms. Chinda Misra

\$500+

Academy of Medicine of Toledo and Lucas County

Mr. & Mrs. John & Jeanie Hayward - in honor of Dr. Art Mancini

Mr. & Mrs. Stephen & Mary Malia  
Mrs. Dorothy Kay Murray - in memory of James Murray

Mr. & Mrs. Tim & Barbara Petee  
Mr. & Mrs. Larry & Jill Peterson -

ProMedica Fund  
Dr. & Mrs. Daniel & Joan Rigal  
Dr. & Mrs. Suresh & Marna Ramnath  
Mr. & Mrs. Michael & Christina Rode  
Dr. & Mrs. James & Marge Sander  
Mr. & Mrs. Bob & Sue Savage - The Savage Family Foundation

Mr. David Simko  
Dr. & Mrs. Warren & Pat Tipton

\$250+

American Interiors  
Mr. & Mrs. James & Ellen Black  
Drs. William & Barbara Gunning  
Dr. & Mrs. Robert & Joan Kose  
Ms. Victoria Laverde  
Mr. & Mrs. Thomas & Jane Manahan, Jr.  
Mr. & Mrs. Robert & Kathleen Maxwell  
Dr. Ronald McGinnis  
Mr. & Mrs. Boyd & Katherine Montgomery  
Mr. & Mrs. Randy & Barbara Oostra  
Dr. & Mrs. Yogesh & Smita Patel  
Ms. Erin Peterson  
Mr. & Mrs. Dennis & Janice Seffernick  
Toledo Community Foundation  
Mr. & Mrs. Thomas & Britney Ward

\$200+

ContXt Corp  
Mr. & Mrs. James & Marie Essig  
Mr. Charles Stocking  
Mr. & Mrs. Robert & Kathleen Vasquez  
Mr. & Mrs. Lee & Theresa Wealton

\$100+

Mr. Michael Ashford  
Mr. & Mrs. John & Elaine Bachey  
Mr. & Mrs. Michael & Julie Beazley  
Mr. John Robinson Block  
Dr. & Mrs. Lachman & Nancy Chablani  
Mr. & Mrs. Bryan & Heather Coehrs  
Ms. Brittany Ford  
Dr. & Mrs. Jeffrey & Julie Forquer  
Mr. Thomas Furey  
Dr. & Mrs. Michael & Joyce Guinness  
Mrs. Paula Hicks-Hudson  
Ms. Kayla Jackson  
Dr. Carol Kollarits  
Mr. Donald Leary & Ms. Rebecca Fuhrman  
Ms. Marchelle Lee  
Mr. Walter Young McDonald & Ms. LeeAnne Metzger  
Ms. Julie McKinnon  
Dr. & Mrs. David & Janice Merrell - in memory of Dr. John Culbertson  
Dr. & Mrs. Adam & Nina Rettig  
Mr. & Mrs. Pete & Carly Salamone  
Mr. & Mrs. Mark & Robin Smigelski  
Dr. Ward Taylor  
Sr. Dorothy Thum - Sisters of Mercy  
Ms. Jill Trosin  
Mr. Richard Wilk

\$50+

Mr. & Mrs. Martin & Kelly Allen  
Mr. & Mrs. William & Jean Buckley  
Chili's Grill & Bar  
Mr. & Mrs. Robert & Kathleen Chirdon  
Mr. & Mrs. Peter & Valerie Garforth - in memory of James Murray  
Mr. & Mrs. Larry & Dee Geer  
Mr. Stephen Vasquez

Up to \$49

AmazonSmile  
Ms. Nancy Brown-Schott  
Mr. & Mrs. Keith & Amy Burris  
Ms. Christine Dziad  
Ms. Patrice Fraker  
Mrs. Tina Hacker  
Mr. David Oppenlander  
Ms. Tanya Roach  
Mr. & Mrs. George & Barbara Sarantou  
Ms. Alishea Sutton  
Mr. & Mrs. John & Kathryn Wetli



# CARING FOR OUR NEIGHBORS

*CareNet Contributors January 1 through November 8, 2017*

## CareNet Collaborating Partners at \$5,000+

**City of Toledo**  
**Hospital Council of Northwest Ohio**  
**Lucas County Commissioners**  
**Mercy Health**

**Ohio Association of Food Banks**  
**Ohio Association of Free Clinics**  
**ProMedica**

**Signature Bank, N.A.**  
**St. Luke's Hospital**  
**United Way of Greater Toledo**  
**University of Toledo Foundation**

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ProMedica  
Ohio Association of Food Banks

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United Way of Greater Toledo

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University of Toledo Foundation

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St. Luke's Hospital

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Elect Pete Gerken Committee  
HCR ManorCare Gives  
Mr. & Mrs. David & Susan Reed

### Supporters

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**\$1,500+**  
The Anderson Foundation  
Buckeye Broadband  
Mr. & Mrs. Peter & Jan Ruma  
Mr. & Mrs. Daniel & Jasmine Wakeman

**\$1,000+**  
Dr. & Mrs. Nasir & Lynn Ali  
Dr. & Mrs. Stephen & Cathy Bazeley  
Mr. & Mrs. Kim & Carol Beck  
Charming Charlie  
Mr. & Mrs. Richard & Carole Dailey  
Mr. & Mrs. W. Scott & Barbara Fry  
Ms. Carol Morely  
Mr. C. Michael Smith

### \$750+

Dr. Timothy Sigman & Ms. Chinda Misra

### \$500+

Academy of Medicine of Toledo and Lucas County  
Mr. & Mrs. James & Ellen Black  
Mr. & Mrs. Stephen & Mary Malia  
Mrs. Dorothy Kay Murray - in memory of James Murray  
Mr. & Mrs. Dean & Catherine Niese  
Mr. & Mrs. Tim & Barbara Petee  
Mr. & Mrs. Larry & Jill Peterson - ProMedica Fund  
Mr. & Mrs. Michael & Christina Rode  
Ms. Kathy Silvestri  
Dr. & Mrs. Warren & Pat Tipton  
Toledo Community Foundation

### \$250+

Mr. & Mrs. Martin & Kelly Allen  
Mr. & Mrs. William & Sara DeHoff  
Drs. William & Barbara Gunning  
Kroger Community Rewards  
Mr. & Mrs. Thomas & Jane Manahan, Jr.  
Dr. Ronald McGinnis  
Mr. & Mrs. Dennis & Janice Seffernick  
Mr. & Mrs. Thomas & Britney Ward

### \$200+

American Interiors  
Mr. & Mrs. Stuart & Denise Cubbon  
Mr. Robert Korsnack  
Mr. Jack Rogers  
Office of Sheriff John Tharp

### \$100+

Adelante  
Mr. & Mrs. Michael & Julie Beazley  
Dr. & Mrs. Lachman & Nancy Chablani  
Ms. Mui-Ling Dong  
Mr. & Mrs. James & Marie Essig  
Mr. Donald Leary & Ms. Rebecca Fuhrman  
Mr. & Mrs. Thomas & Mary Furey  
Mrs. Theresa Gabriel & Mr. Robert Gabriel Jr. - in memory of Regina Gabriel  
Mr. Kevin Gilmore & Ms. Linda Hillstrom  
Dr. & Mrs. Michael & Joyce Guinness  
Dr. Thomas & Martha Houston  
Mr. Robert Jesionowski  
Mr. & Mrs. Richard & Debra Lantz

### \$100+, continued

Ms. Marchelle Lee  
Dr. & Mrs. Donald & Sue Marshall  
Ms. Julie McKinnon  
Mr. & Mrs. Boyd & Katherine Montgomery  
Mr. & Mrs. Fred & Sharon Moor  
Mr. Michael Pniewski  
Mr. & Mrs. Edward & Linda Reiter  
Mr. David Simko  
Mr. & Mrs. Mark & Robin Smigelski  
Sr. Dorothy Thum - Sisters of Mercy

### \$50+

Mr. Richard Cohen  
Ms. Brittany Ford  
Ms. Patrice Fraker  
Mr. & Mrs. Larry & Dee Geer  
Mr. & Mrs. Anthony & Kathryn Hoops  
Dr. Martin Ohlinger  
Mr. David Oppenlander  
Mr. Robert Savage  
Mr. & Mrs. Michael & Sandra Sheehy  
Mr. Chester Stobinski  
Mr. Patrick Trejchel

### Up to \$49

AmazonSmile  
Ms. Michelle Cocchiarella  
Ms. Christine Dziad  
Mrs. Tina Hacker  
Ms. Jean McCoy  
Ms. Alison Mihaly  
Ms. Danielle Welty  
Mrs. Margaret Wielinski

***There are other ways you can help CareNet. Become a physician volunteer, register your Kroger Plus Card to benefit CareNet, or designate CareNet on your AmazonSmile account. To learn more, visit our website or call Assistant Director Julie Grasson at 419-842-0800.***



# CARING FOR OUR NEIGHBORS

## CareNet Leadership 2017

### Board Officers

Dr. Arthur Mancini, Chair – Academy of Medicine  
Barbara Petee, Vice Chair – ProMedica  
Sr. Dorothy Thum, Treasurer – Mercy Health  
Melinda Cree, Secretary – Dental Center of Northwest Ohio

### Board Members

Mayor Paula Hicks-Hudson – City of Toledo  
Eric Zgodzinski – Toledo-Lucas County Health Department  
Doni Miller – Neighborhood Health Association  
Dan Wakeman – St. Luke's Hospital  
Angela Ackerman – University of Toledo  
Guisselle Mendoza McDonald – Adelante  
Ahmed Daboul – University of Toledo CommunityCare  
Clinics/University of Toledo Medical Student

### Staff

Jan Ruma, MEd, CFRE – Executive Director  
Julie A. Grasson, MEd – Assistant Director  
Heidi Trombly – Community Health Worker  
Andrea Vasquez – Community Health Worker  
Danielle Welty – Graduate Assistant/Community Health Worker  
Julie McKinnon – Communications Coordinator  
Dee Geer – Executive Assistant

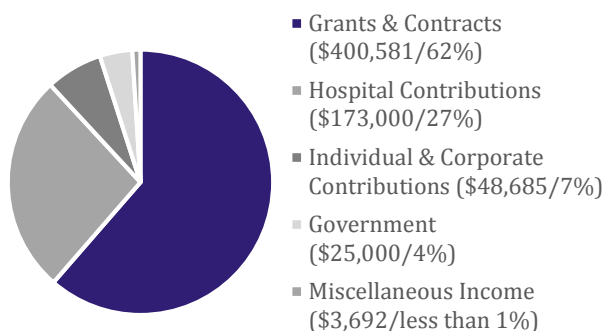
### Leadership Group

Mike & Barb Berebitsky, Co-Chairs  
Dr. Stephen & Cathy Bazeley  
Jamie & Ellen Black \*  
Dr. Louito Edje  
John & Jeanie Hayward  
Drs. Jay & Tina Jindal  
Dr. Arthur & Mary Mancini  
Robert & Kathie Maxwell  
Kay Murray  
Dr. Jack & Dorothy Newton  
Tim & Barb Petee  
Erin Peterson  
Larry & Jill Peterson  
Dr. Greg & Janine Rosenthal  
Dr. Elizabeth Ruppert \*  
Bob & Sue Savage \*  
C. Michael Smith  
Karl Strauss  
Sr. Dorothy Thum  
Bob & Kathy Vasquez  
Dan & Jasmine Wakeman

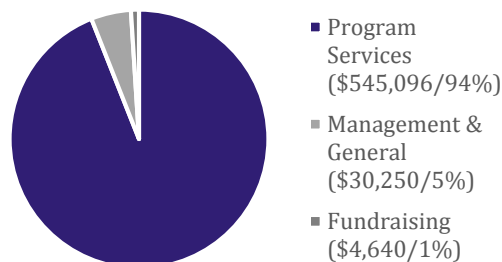
\* Emeritus Members

## Return On Investment 2016

### 2016 Income = \$650,958



### 2016 Expenses = \$579,986



\* Audited Financial Statements as of December 31, 2016 by Bock, Korsnack & Hinds, Inc.

