



W W W . T O L E D O C A R E N E T . O R G

Friends of CareNet ...

As 2016 comes to a close, Toledo/Lucas County CareNet would like to recognize and thank our donors and friends who share our dedication to increasing access to care for low-income residents of Lucas County. Our partners have helped mold CareNet into the community resource it is today.

In that spirit, the Board of Directors awarded its Distinguished Service Award to Signature Bank, N.A. for its extraordinary commitment to CareNet's mission by hosting the annual Friends of CareNet event, advocating in the community for CareNet, and being a loyal and significant donor to the Annual Campaign. Meanwhile, CareNet itself was honored to be recognized by one of its key partners, Adelante, The Latino Resource Center. The Adelante Board of Directors awarded CareNet with the Amigo Award for the services CareNet and its partners provide to the Hispanic community.

As the healthcare system continues to change, CareNet utilizes three strategies to assist low-income residents with getting connected to the healthcare they need:

Navigating to Coverage: Due to increased eligibility for Medicaid and Marketplace Insurance, CareNet has increased its focus on helping people navigate the system to secure healthcare coverage. Dennis and Julie Tippie, who are featured in this report, found out the hard way that the process is complex – and that a CareNet Navigator can make the difference.

Providing care coordination to improve health and quality of life: Having healthcare coverage does not necessarily translate into access to care. CareNet fills this gap by providing care coordination to help low-income Lucas County residents utilize their coverage effectively. CareNet's community health workers also address the social determinants of health by connecting residents to community resources, including food, transportation and housing.

Providing a charity care network for the uninsured: CareNet was created to connect low-income, uninsured residents to needed healthcare services through a charity care network. The network continues today thanks to the commitment of our healthcare partners to provide residents the care they need, regardless of their ability to pay.

Thank you for supporting CareNet's efforts to unite the community in increasing access to coordinated healthcare services for low-income residents. Your support is needed now more than ever to increase access to care in the changing healthcare landscape.

Yours in Good Health,

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Jan L. Ruma, Executive Director Toledo/Lucas County CareNet

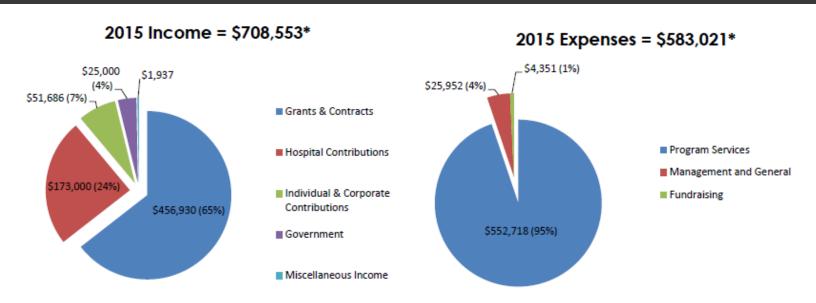


Friends of CareNet



Signature Bank President David Reed (left) and Vice President Barbara Berebitsky (middle) accept the CareNet Distinguished Service Award at the 2016 Friends of CareNet event hosted by Signature Bank, N.A. Barbara Petee, CareNet's Vice Chairperson and ProMedica's Chief Advocacy and Government Relations Officer (right), presented the award on behalf of the CareNet Board.

Return on Investment 2015



*Audited Financial Statements as of December 31, 2015 by Bock, Korsnack & Hinds, Inc. 2016 Audited Financial Statements will be presented in the 2016-17 Annual Report.



CareNet - Contributors January 1 - December 31, 2015

CareNet Collaborating Partners @ \$5,000+

City of Toledo Delta Dental Lucas County Commissioners Mercy Health

Ohio Association of Food Banks Ohio Association of Free Clinics ProMedica Signature Bank, N.A.

St. Luke's Hospital Susan G. Komen Northwest Ohio University of Toledo United Way of Greater Toledo

Founders Circle \$70.000+

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ProMedica

The United Way of Greater Toledo

Ohio Association of Food Banks

CareNet Circle

\$40.000+

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\$20,000+

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\$15,000+

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Ohio Association of Free Clinics

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City of Toledo Delta Dental

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\$2,500+

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Mr. Martin Mohler Mr. & Mrs. George & Barbara Sarantou

Ms Alishea Sutton

Mr. William Triplett Mr. Rick Wilk

Note: 2016 contributions will be listed in the 2016-2017 annual report. *Deceased



CareNet Makes a Difference



Dennis and Julie Tippie were so frustrated with medical coverage through the Health Insurance Marketplace that the Swanton couple almost didn't pursue navigation assistance. Now they are grateful they didn't resist a direct offer of help from Toledo/Lucas County CareNet Navigator, Danielle Welty.

Danielle helped the Tippies find coverage they could manage on their incomes, which ultimately lead to their getting regular medical care again. Danielle also helped them successfully file a hardship tax exemption for losing health coverage in mid 2015 through no fault of their own.

"She saved us hundreds of dollars, and we would not have known to do that," Julie said. "That was wonderful." She added: "It's just nice to know that if we do have a problem, we have somebody we can go to. We obviously didn't do too well with the Insurance Marketplace on our own."

When they first needed to get health coverage, the Tippies found an affordable high-deductible plan in 2014. Premiums skyrocketed in 2015, though. Even worse, the Tippies were unable to straighten out a clerical error and use the coverage, so they were dropped.

"We were about ready just to take the penalty and be done with it," said Dennis, who has some chronic conditions that need to be monitored and treated with medication.

The Tippies had gone to some general insurance brokers for assistance, but they had no training with the Health Insurance Marketplace. They were pleased to learn CareNet has that expertise.

"It added so much stress in our lives," Julie said of the Insurance Marketplace. "There's a definite need for navigators to help people through it."



CareNet Leadership 2016

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of Toledo and Lucas County

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President Mission and Values Integration,

Mercy Health

Secretary Mrs. Melinda Cree, Executive Director,

Dental Center of Northwest Ohio

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County Health Department

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*Emeritus Members

CareNet Staff

Jan Ruma - Executive Director
Julie Grasson - Assistant Director
Dee Geer - Assistant to the Executive Director
Alishea Sutton - Special Projects Coordinator
Danielle Welty - CHW/Specialty Care Coordinator
Andrea Vasquez - CHW/Navigator
CJ Stobinski - CHW/Navigator

Heidi Trombly - CHW/Navigator
Julianna Goliver - CHW/Navigator
Alison Mihaly - Navigator
Tammy Bialorucki - Navigator
Marnie Arndt - Navigator
Glori Puskarich - Navigator
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