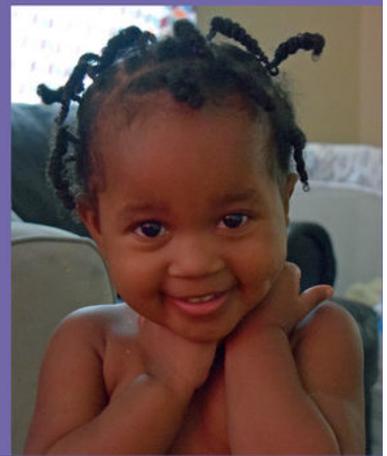




CARING FOR OUR NEIGHBORS

2022 ANNUAL REPORT



PROVIDING ACCESS TO COORDINATED HEALTHCARE SERVICES
FOR LOW-INCOME LUCAS COUNTY RESIDENTS



Jack Ford: Creating a Legacy

The late Toledo Mayor Jack Ford challenged Lucas County healthcare providers to help the uninsured in his first State of the City speech in February 2002. In the following months, the City of Toledo and northwest Ohio's two major health systems - Mercy Health and ProMedica - collaborated with other partners to plan and launch Toledo/Lucas County CareNet.

A charity care network, CareNet initially enrolled 500 members to receive primary care as a pilot program. By the end of the first year, though, CareNet had enrolled more than 2,000

members who received a full range of healthcare services, including primary care, hospital services, and specialty care. Of those members, 138 people had a variety of serious chronic health conditions for which they had not been receiving regular treatment.

In the last two decades, more than 28,800 unduplicated Lucas County residents have become members. Plus, as CareNet expanded, 1,200 residents have received care coordination services and thousands of northwest Ohioans have received assistance enrolling in healthcare coverage.

20-Year Value of CareNet's Charity Care*

Primary Care Visits: \$60 million

Specialty Care Visits: \$22.4 million

Lives Improved and Even Saved: *Priceless*

** In 2022 dollars*



Collaborating on Charity Care

In 2022, CareNet had 608 members who received access to physician appointments and healthcare services for free or at a reduced cost. CareNet's charity care network includes more than 200 volunteer specialty care physicians, 8 hospitals, and 15 clinics.

CareNet's highest number of active members was 9,399 in 2013. Although fewer Lucas County residents need access to charity care with the advent of the Affordable Care Act and Medicaid expansion, CareNet membership remains vital for those who don't qualify for coverage.

Through the years, CareNet has worked with the Dental Center of Northwest Ohio to provide no-cost dental services, hosted flu vaccine clinics, and held other events.

Charity Care Network Services	2022 Services	Value of Services
Primary Care Visits	714	\$289,884
Specialty Visits	112	\$92,960
Laboratory Tests	130	\$39,000
Diagnostic Tests	180	\$270,000
TOTALS	1,136	\$691,884

Source: Charitable Healthcare Network.



CareNet Executive Director Julie Grasson, left, and former CareNet Member Jessica Crouch.

“Without CareNet, I may never have had surgery to remove the ovarian tumor that had grown rapidly in size and found out it was actually precancerous. ... There’s no telling what would have happened to me if it wasn’t for CareNet.”

-Jessica Crouch, who was a single mom working part time and ineligible for coverage through her employer when she became a CareNet member in 2009. While a member until 2014, Jessica had surgery to remove the tumor and a hysterectomy to ensure her survival. Jessica now has coverage through her employer and continues to see an oncologist.

Providing Care Coordination

CareNet employs community health workers (CHWs) to assist low-income Lucas County residents with getting connected to medical and social services. In 2022, CareNet's CHWs worked one-on-one with 182 clients, creating a care coordination plan to prioritize and tackle their needs. The average CareNet care coordination client needed 7.38 medical and social service connections in 2022, such as for housing, food, transportation, clothing, a medical home, and more.

A part of the Northwest Ohio Pathways HUB regional care coordination system, CareNet serves clients who otherwise would fall through the cracks. Of CareNet's 2022 clients, 34% were not covered by Medicaid managed care plan outcome payments, so their care coordination was covered by United Way of Greater Toledo grant funding and other sources. Additionally, CareNet had grant funding to promote awareness and provide education about the COVID-19 vaccine, as well as assistance with scheduling an appointment.



CareNet CHW Andrea Vasquez spends part of each week assisting people at Lucas County Job & Family Services connect to services. One grateful client drew this picture of Andrea, who enrolls or refers anyone with complex needs.

Top Services To Which CHWs Connect Clients	2022 Number Initiated	Finished Incomplete	Completed
Social Service Referral	793	297	472
Education about Condition Management, etc.	739	1	726
Medical Referral	179	99	66



CareNet CHW and Navigator Maria Hunter, left, with client Tammy McCoy.

“I'm very pleased to be associated with Maria. She's helped me a lot. ... I'm very grateful to her.”

-Tammy McCoy, who is recovering from knee replacement surgery and receiving care coordination services from CareNet CHW Maria Hunter. Maria has assisted Tammy with finding housing, delivered meals, transportation and other needs.



CareNet CHW DeShawn Jackson, left, holding Carrae, and client Pamela Williams, right, holding Marcella.

Caring For Our Neighbors

For Pamela Williams, late 2022 was laden with tragedy: The Toledo mother was shot in the face by an acquaintance in September. Then her home was set on fire in October, and Pamela and her family ended the year homeless yet again.

Postpartum depression following the March 2022 birth of her youngest, Carrae, and anxiety from not one but two near-death experiences continued plaguing Pamela. Through it all, though, she received support from CareNet Community Health Worker DeShawn Jackson.

"DeShawn's amazing - she's amazing in every way," Pamela said. "She tries her best with everything she does. We have a bond that's just so close."

A then homeless Pamela first started working with DeShawn in 2019, when

she was pregnant with Marcella, the second youngest of her seven children. DeShawn helped Pamela get connected to an array of needed medical and community resources.

"I've always called her for anything, and she's always answered," said Pamela, a home health aide.

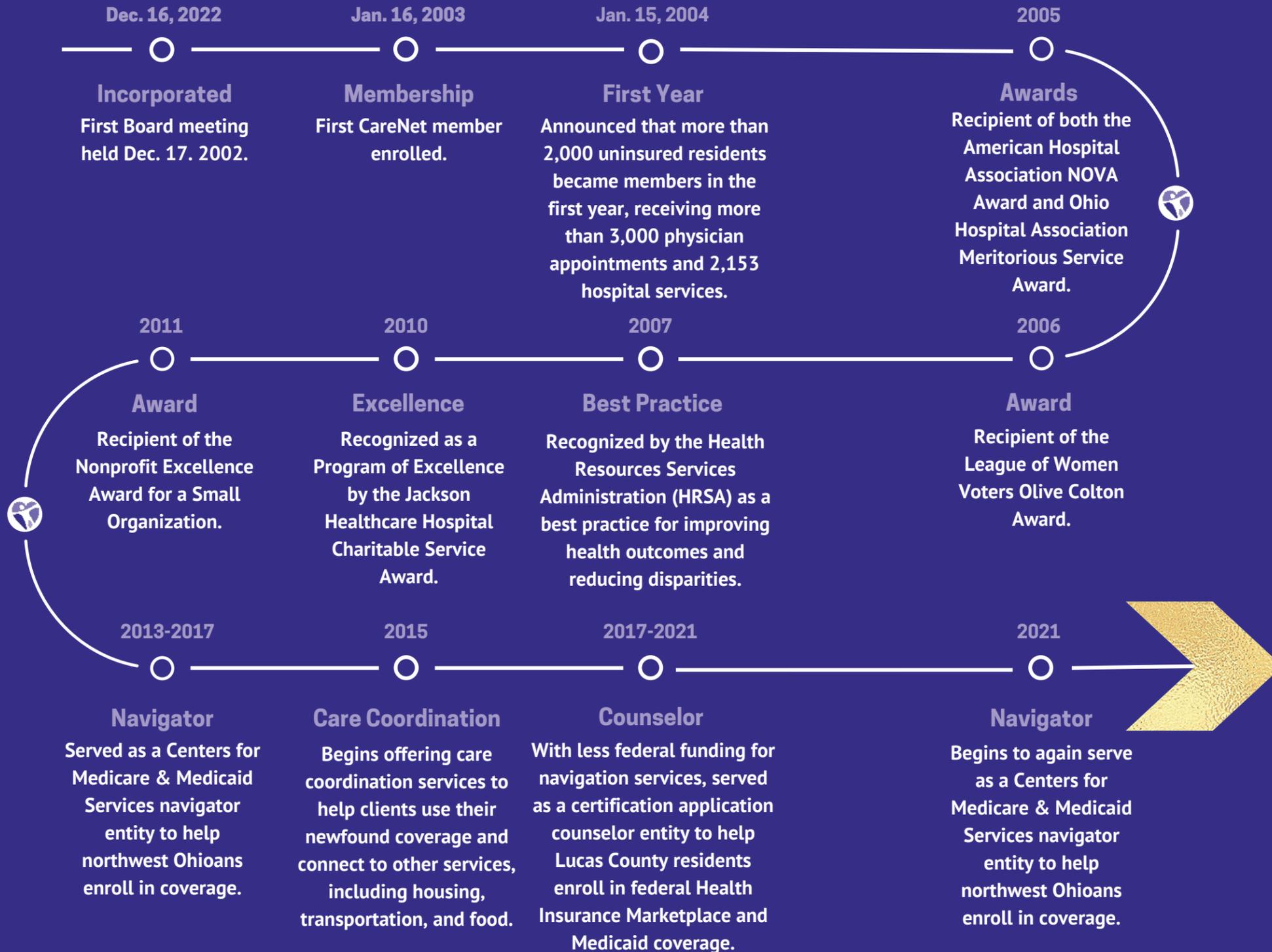
DeShawn resumed providing Pamela with care coordination services before Carrae was born. With DeShawn's assistance, Pamela secured housing so she and her family could again move out of the homeless shelter where they had stayed after the fire.

While late 2022 was devastating for Pamela, it could have been much worse, she said. Pamela could have died or been paralyzed from the gunshot, or the fire could have killed or injured her or someone else.

"It's just a blessing that I'm still alive and I get to raise my kids."

TOLEDO/LUCAS COUNTY CARENET'S FIRST 20 YEARS

Founded in 2002, CareNet started as a charity care network to help uninsured Lucas County residents get access to healthcare. Since then, CareNet has expanded to offer free care coordination services to low-income Lucas County residents and free assistance enrolling in Marketplace and Medicaid coverage to residents throughout northwest Ohio.



Providing Access to Coverage

CareNet has licensed and certified navigators who provide residents of 21 northwest Ohio counties with free help applying for coverage through the federal Health Insurance Marketplace and Ohio Medicaid. In 2022, CareNet's navigators:

- Provided one-one-one assistance to 5,727 northwest Ohioans.
- Participated in 645 education and enrollment events.
- Assisted with 438 Medicaid applications.
- Assisted with 97 Marketplace applications.

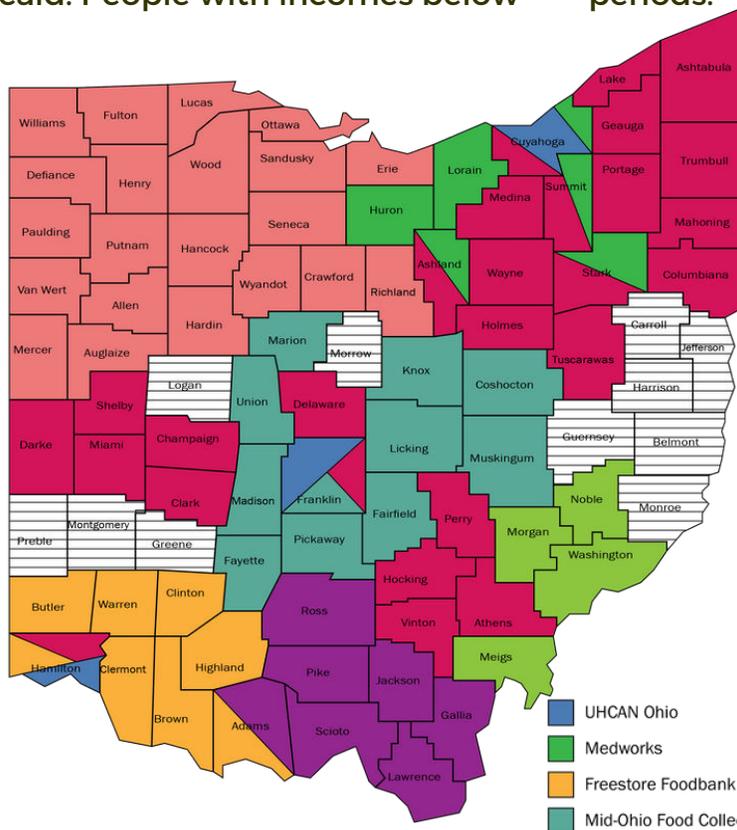
Medicaid had continuous enrollment all year due to the pandemic. With the Marketplace, there was continuous special enrollment for people living at or below 150% of the Federal Poverty Guidelines, or \$41,625 a year for a family of four, who did not qualify for Medicaid. People with incomes below



CareNet CHW and Navigator Maria Hunter assists a northwest Ohio resident at an open enrollment event.

138% of the Federal Poverty Guidelines were likely eligible for Medicaid.

During the year, CareNet's navigators helped residents evaluate a Medicaid managed care plan that best fits their needs. They also assisted residents with special Marketplace enrollment periods.



The Ohio Association of Foodbanks was awarded a federal grant to provide navigator services in 77 of Ohio's 88 counties. CareNet is a subcontractor on this grant, serving residents in 21 northwest Ohio counties as part of a consortium.

This project is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$2.33 million with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.

Honoring W. Scott Fry, 1945 to 2022

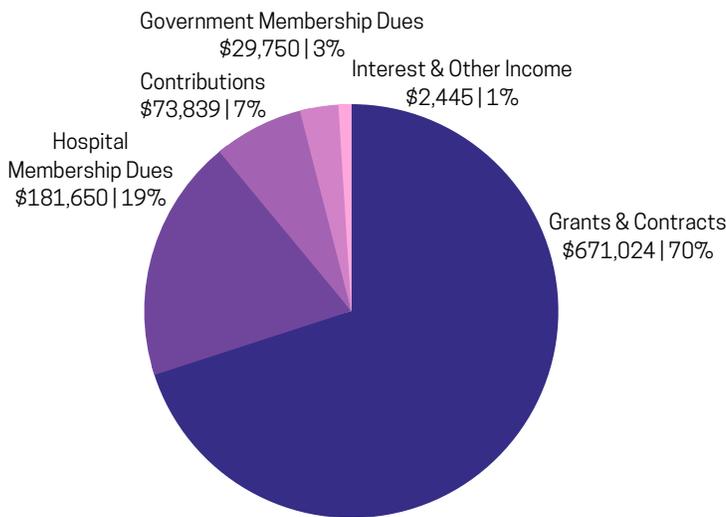
CareNet suddenly lost a dear friend in 2022, when W. Scott Fry - the Hospital Council of Northwest Ohio's long-time President & CEO - passed away on June 19. Mr. Fry was a champion of CareNet since the collaboration launched in December 2002. The following 2022 donors made contributions to CareNet in Mr. Fry's memory.



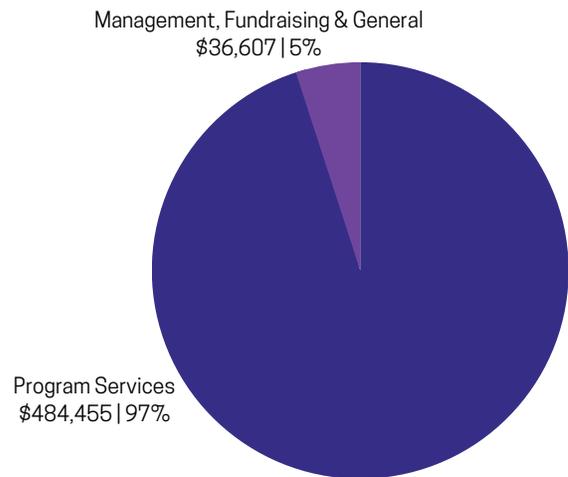
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 Ms. Jill Trosin
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CareNet's Return On Investment 2022



2022 Income = \$958,718



2022 Expenses = \$757,475

Audited Financial Statements as of December 31, 2022 by Mira + Kolena

CareNet Contributions

January 1 through December 31, 2022



Founders Circle \$70,000+

Mercy Health
ProMedica

CareNet Circle \$20,000+

Lucas County Commissioners
United Way of Greater Toledo

\$15,000+

University of Toledo Foundation

\$10,000+

McLaren St. Luke's

Caring Society \$5,000+

Mr. & Mrs. Michael & Barbara Berebitsky
City of Toledo
Dr. & Mrs. Richard & Dorothy Munk
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TKBW Private Foundation

Safety Net Society \$2,500+

Drs. Jay & Valentina Jindal

Supporters \$2,000+

Mr. & Mrs. John & Jeanie Hayward
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\$1,500+

The Anderson Foundation
Mrs. Barbara Fry
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\$1,000+, continued

Mr. & Mrs. Michael & Christina Rode
Mr. & Mrs. Robert & Susan Savage
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Mr. C. Michael Smith
SSOE Group
Dr. R. Jeffery & Mrs. Diana Stephens

\$750+

Dr. Timothy Sigman & Ms. Chinda Misra

\$500+

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Mr. & Mrs. Jamie & Ellen Black
Dr. Mark Bruss
Mr. & Mrs. William & Sara DeHoff
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\$250+

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Ms. Christine Richmond
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\$100+

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Continued on page 9

CareNet's Key Funders

Hospital Council of Northwest Ohio - Northwest Ohio Pathways HUB
National Association of Free Clinics
Ohio Association of Foodbanks
Ohio Association of Free Clinics
United Way of Greater Toledo

Special Tributes In 2022

In Honor of **Dr. Stephen Bazeley** - Dr. & Mrs. Daniel & Joan Rigal
In Memory of **Sue DeMarco** - Mr. C. Michael Smith
In Memory of **Deacon Tom Grasson** - Ms. Judith Grasson
- Ms. Julie Grasson
- Mr. & Mrs. Timothy & Jennifer Grasson
- Mr. & Mrs. Doug & Anne Miller

In Memory of **Mike & Para Kristoff** - Dr. & Mrs. Thomas & Denise Colturi
In Memory of **Noah Mills** - Dr. Mrs. R.W. & Laurie Mills
In Memory of **James Murray** - Mrs. Dorothy Kay Murray
In Memory of **Dr. John Newton** - Mr. & Mrs. Robert & Mary Westpahl
In Honor of **Mrs. Jan Ruma** - Mr. & Mrs. Michael & Christina Rode
In Memory of **Dr. John Schaeufele** - Dr. & Mrs. R.W. & Laurie Mills
In Memory of **H. Marie Betrus Smith** - Mr. & Mrs. Michael & Alison Avedt
In Memory of **John Wiley** - Mrs. Valerie Wiley

\$100+, continued from page 10

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Mr. Brad Toft
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Mrs. Valerie Wiley
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\$50+

Amazon Smile
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Dr. & Mrs. Charles & Ann Filipiak
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Mr. & Mrs. Michael & Suzanne Rosenberg
Mr. George Sarantou
Ms. Sarah Skow
Ms. Suzanne Smitley
Ms. Jill Trosin
Mr. & Mrs. Robert & Mary Westpahl

Up to \$49

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Ms. Sandy Isenberg
Mr. & Mrs. Darryl & Lynn Lippman
Ms. Meredith Miller
Mrs. Holly Pappada
Mr. & Mrs. Jonathan & Sandra Spang
Mr. & Mrs. Clyde & Carolyn Trumbull
United Way of Rochester, NY
- Anonymous



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Melinda Cree, Secretary - Dental Center of Northwest Ohio
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Eric Zgodzinski - Toledo-Lucas County Health Department
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Angela Ackerman - University of Toledo
Tatiana White - University of Toledo CommunityCare Clinics
Lisa McDuffie - YWCA of Northwest Ohio
Fatima Al-Hayani, PhD - Retired Professor, Middle East and Islamic Studies
Dr. Anne Ruch - Compassion Health Toledo

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**Emeritus Members*

CareNet Staff

Julie A. Grasson, MEd - Executive Director
Andrea Vasquez - Community Health Worker and Lead Navigator
Glori Puskarich - Lead Community Health Worker and Navigator
DeShawn Jackson - Community Health Worker and Navigator
Maria Hunter - Community Health Worker and Navigator
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Esteea Jackson - Community Health Worker
Abdallah Aldaher - Navigator
Jodi Young - Navigator
Katarina Wilcox - Navigator
Michele Webb - Community Health Worker
Julie McKinnon - Communications Director
Dee Geer - Executive Assistant

For More Information:
(419) 842-0800 ext. 117
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