



**"I had to get out of that situation
because I now have a
small person dependent on me."**

*- Toledo/Lucas County CareNet Client Tianna Medley,
pictured with her son, Dae'Vyous*



2021 Annual Report





Toledo/Lucas County CareNet Client Tianna Medley, left, with Dae'Vyous and CareNet Lead Community Health Worker Glori Puskarich

Connecting to Care and Services

Homeless Mom Receives Care Coordination Assistance From CareNet

In early 2021, Tianna Medley and her young son were renting a place that was infested, and their landlord wouldn't exterminate the property. So Tianna called United Way 2-1-1 to find a homeless shelter, where she and her young son lived for several months.

Soon after moving into the shelter, Tianna began working with Glori Puskarich, Toledo/Lucas County CareNet's Lead Community Health Worker (CHW) and Navigator. CareNet CHWs work one-on-one with clients like Tianna to connect them to needed medical and social services.

Tianna, who had lived in a shelter before having Dae'Vyous and had to stay with relatives at various times, wanted a stable home for her son so they wouldn't have to couch surf. The Toledo Lucas County Homelessness Board was able to provide them with housing. With Glori's assistance, Tianna also was able to get diapers, clothing, employment, childcare, food and other necessities.

"Glori was like my second sister," recalled Tianna, whose son turned 2 in December 2021. "And she loves Dae'Vyous."

With Glori's help, Tianna received the first bed of her own with Temporary Assistance for Needy Families (TANF) funding from the Lucas County Department of Job & Family Services. Glori also assisted Tianna with getting birth certificates, toiletries, cleaning supplies and kitchen appliances, including a coffeemaker, toaster and microwave.

Thankful For Jan Ruma's Leadership

Founding Executive Director Remains Involved In CareNet Leadership Group

After 19 years as Toledo/Lucas County CareNet's founding Executive Director, Jan Ruma became the first President & CEO of the Pathways Community HUB Institute in 2021. Under Jan's leadership, CareNet established its collaborative community-wide specialty care network and evolved to also provide insurance navigation and care coordination services.

Additionally, Jan mentored Julie Grasson, who joined CareNet in October 2007 as a Specialty Care Coordinator, was promoted to Assistant Director in January 2014, and became Executive Director in November 2021. Jan remains involved in the CareNet Leadership Group.



CareNet's Return On Investment 2021

2021 Income = \$628,753

2021 Expenses = \$499,073





Connecting to Coverage

Toledo/Lucas County CareNet has licensed and certified navigators who provide free help with enrolling in Medicaid and federal Health Insurance Marketplace plans to residents of 21 northwest Ohio counties. CareNet is a subcontractor of the Ohio Association of Foodbanks, which in 2021 was awarded a federal grant to provide navigator services in 77 of Ohio's 88 counties.

Navigators are certified by the Centers for Medicare & Medicaid Services and licensed by Ohio Department of Insurance to provide free, unbiased assistance with Medicaid and Marketplace enrollment.

CareNet provides navigator assistance in Williams, Defiance, Paulding, Van Wert, Mercer, Fulton, Henry, Putnam, Allen, Auglaize, Lucas, Wood, Hancock, Hardin, Ottawa, Sandusky, Seneca, Wyandot, Erie, Crawford and Richland counties. Ohioans who live in these and other counties can schedule an appointment with a navigator by calling 1-833-628-4467 or visiting widget.getcoveredamerica.org

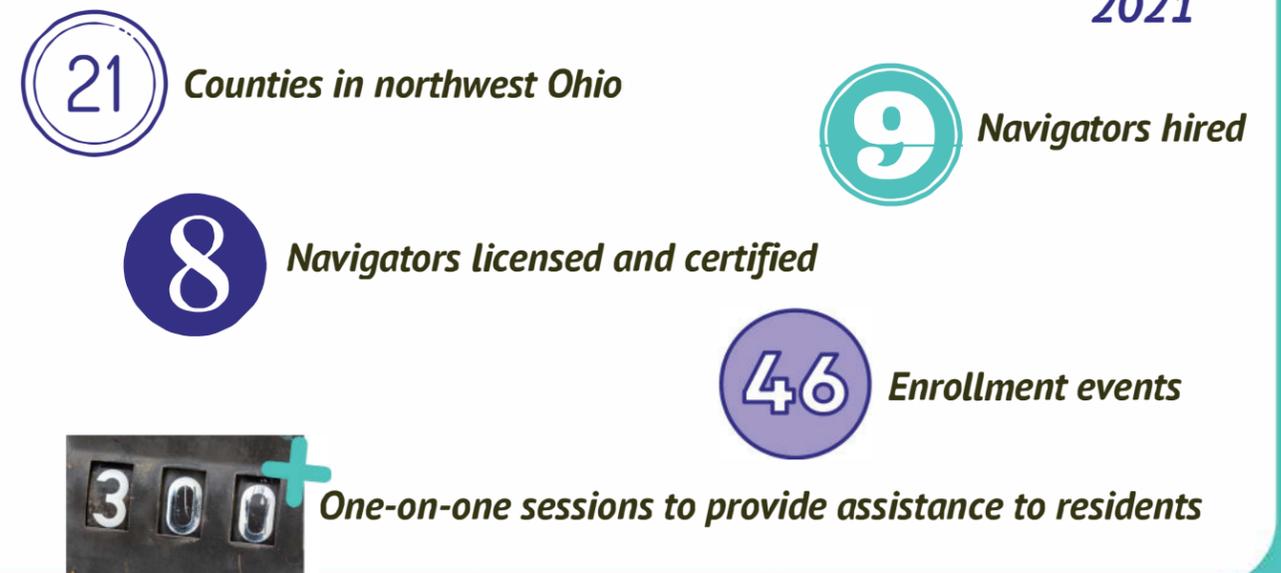
How Navigators Provide Assistance

- Help with creating online accounts to apply for coverage.
- Help with comparing plans.
- Help with finding healthcare providers.
- Help with special enrollments and open enrollment.
- Help with recertifying Medicaid coverage and selected a Medicaid managed care plan.
- Help with health insurance literacy, such as how to use health insurance benefits or understanding the difference between a premium and a deductible.
- Help with understanding premium tax credits.
- Help reporting changes to household size or income to the Marketplace.



Toledo/Lucas County CareNet Community Health Worker and Navigator Maria Hunter at an enrollment event.

Navigation By The Numbers 2021



CareNet Contributions January 1 through December 31, 2021
CareNet Collaborating Organizations at \$5,000+

Charitable Healthcare Network
 City of Toledo
 Hospital Council of Northwest Ohio
 Lucas County Commissioners

Mercy Health
 ProMedica
 Signature Bank, N.A.

McLaren St. Luke's
 National Association of Free Clinics
 United Way of Greater Toledo
 University of Toledo Foundation



Founders Circle

\$70,000+

Hospital Council of Northwest Ohio
 Mercy Health
 ProMedica

CareNet Circle

\$20,000+

Charitable Healthcare Network
 Lucas County Commissioners
 National Association of Free Clinics
 United Way of Greater Toledo

\$15,000+

University of Toledo Foundation

\$10,000+

City of Toledo
 McLaren St. Luke's

Caring Society

\$5,000+

Mr. & Mrs. Michael & Barbara Berebitsky
 Signature Bank, N.A.

Safety Net Society

\$4,000+

Mr. & Mrs. David & Susan Reed
 TKBW Private Foundation

\$2,500+

Drs. Jay & Valentina Jindal

Supporters

\$2,000+

Mrs. Judy McCracken
 - Steve McCracken Fund

\$1,500+

The Anderson Foundation
 Dr. & Mrs. Stephen & Cathy Bazeley
 Dr. & Mrs. Glenn & Jane Fausz
 - Fausz Family Foundation
 Mr. & Mrs. W. Scott & Barbara Fry
 Dr. Jason Ofori & Comfort Ofori-Akyeah
 Mr. & Mrs. Peter & Jan Ruma

\$1,000+

Dr. & Mrs. Nasir & Lynn Ali
 Dr. Mark Bruss

\$1,000+, continued

Mr. & Mrs. John & Jeanie Hayward
 Drs. Steve & Neerja Jindal
 Dr. & Mrs. Arthur & Mary Mancini
 Mrs. Dorothy Kay Murray
 Mr. & Mrs. Bob & Sue Savage
 - The Savage Family Foundation
 Mr. C. Michael Smith
 Dr. & Mrs. William & Janet Sternfeld

\$750+

Dr. Timothy Sigman & Ms. Chinda Misra

\$500+

Mr. & Mrs. John & Elaine Bachey
 Dr. Glen Mark Burton
 Mr. & Mrs. William & Sara DeHoff
 Dr. Daniel Dessner & Dr. Jonna McRury
 Ms. Nancy Feltz
 Dr. & Mrs. James & Cathy Hunyadi
 Mr. & Mrs. Dennis & Sheila Johnson
 Mr. & Mrs. Mark & Lori Johnston
 Mr. & Mrs. Stephen & Mary Malia
 Ms. Rita Mansour
 Dr. & Mrs. Daniel & Joan Rigal
 Mr. & Mrs. Michael & Christina Rode
 Dr. & Mrs. James & Margaret Sander
 Mrs. Barbara Sears-Roshon
 Dr. R. Jeffery & Mrs. Diana Stephens

\$250+

Mr. & Mrs. Jamie & Ellen Black
 Mr. & Mrs. Jeffrey & Kerry Burmeister
 Dr. & Mrs. Riaz & Virginia Chaudhary
 Mr. & Mrs. James & Marie Essig
 Mr. & Mrs. Richard & Kathleen Faist
 Drs. Karl & Shaila Fernandez
 Drs. William & Barbara Gunning
 Mr. Kevin Gilmore & Ms. Linda Hillstrom
 Dr. & Mrs. Michael & Joyce Guinness
 Dr. & Mrs. Robert & Joan Browne Kose
 Kroger Community Rewards
 Mr. & Mrs. Thomas & Jane Manahan, Jr.
 Mr. & Mrs. Robert & Kathleen Maxwell
 Ms. Julie McKinnon
 Dr. & Mrs. Yogesh & Smita Patel
 Mr. & Mrs. Tim & Barbara Petee
 Dr. & Mrs. Mukesh & Asha Pitroda
 Ms. Glori Puskarich
 Dr. & Mrs. Suresh & Marna Ramnath

\$250+, continued

Mr. Sean Savage
 Mr. & Mrs. David & Kathy Simko
 Dr. Herbert Stockard
 Dr. & Mrs. Warren & Pat Tipton
 Mr. Patrick Trejchel
 Dr. Thomas Welch

\$200+

Mr. & Mrs. Jamie & Ellen Black
 Mr. & Mrs. Michael & Karen Fischer
 Mr. Thomas Kolena
 Mr. & Mrs. Fred & Sharon Moor
 Ms. Erin Peterson
 Mr. Jack Rogers

\$100+

Mr. & Mrs. Atul & Rashmi Agnihotri
 Amazon Smile
 Mr. & Mrs. Daniel & Dawn Balduf
 Mr. & Mrs. Michael & Julie Beazley
 Mr. & Mrs. Paul & Teri Bockstahler
 Mr. & Mrs. William & Jean Buckley
 Mr. & Mrs. Gregory & Michelle Burkhart
 Mr. & Mrs. Keith & Lindsey Burmeister
 Mr. Keith Burris
 Dr. & Mrs. Lachman & Nancie Chablani
 Cherry Street Mission Ministries
 Dr. & Mrs. Thomas & Denise Colturi
 Ms. Kathy Crawford
 Mr. & Judge Stuart & Denise Cubbon
 Mr. & Mrs. Richard & Carole Dailey
 Dr. & Mrs. Charles & Ann Filipiak
 Mr. & Mrs. William & Gwen Fischer
 Ms. Patrice Fraker
 Mr. & Mrs. Larry & Dee Geer
 Mr. & Mrs. Andrew & Camille Golding
 Ms. Julie Grasson
 Mr. & Mrs. John & Anjali Gray
 Mr. Ronald Hamilton
 Mr. & Mrs. Richard & Denise Hasbrook
 Mrs. Valerie Hovland
 Mrs. Amy Hurley
 Mr. Robert Jesionowski
 Dr. Carol Kollarits
 Mr. David Kuhl
 Mr. & Mrs. Richard & Debra Lantz
 Mr. Donald Leary & Ms. Rebecca Fuhrman
 Ms. Marchelle Lee
 Dr. & Mrs. Donald & Sue Marshall

Honoring Dr. John J. Newton (1925-2021)

Toledo/Lucas County CareNet mourned the passing of Dr. John J. Newton, who served as CareNet's physician liaison from 2003 to 2014. Dr. Newton was a longtime Sylvania family physician and Lucas County Health Board President.

Dr. Newton recruited physicians - especially specialists - to donate their services during a critical period when CareNet's charity care network launched and became established. Additionally, Dr. Newton was a longtime member of the CareNet Leadership Group.



Special Tributes In 2021

In Memory of & In Honor of **Jack Ford** - Mr. Keith Burris

In Honor of **Dr. Stephen Bazeley** - Dr. Mark Bruss
- Dr. & Mrs. Daniel & Joan Rigal

In Honor of **Mrs. Barbara Berebitsky** - Ms. Melissa Bell
- Ms. Alison Fry

In Honor of **Lucas County FQHCs** - Mr. & Mrs. Mark & Lori Johnston
In Honor of **Drs. Jay & Tina Jindal** - Mr. & Mrs. Andrew & Camille Golding
- Dr. & Mrs. Mukesh & Asha Pitroda

In Honor of **Dr. Jack Newton** - Mr. & Mrs. Jamie & Ellen Black

In Honor of **Mrs. Jan Ruma** - Ms. Julie Grasson

In Honor of **Dr. John Schaeufele** - Dr. & Mrs. R.W. & Laurie Mills

In Memory of **Ann Couturier** - Mr. & Mrs. Gregory & Michelle Burkhart
In Memory of **Richard & Monica Gellott** - Mr. & Mrs. Tim & Barbara Petee

In Memory of **Noah Mills** - Dr. & Mrs. R.W. & Laurie Mills

In Memory of **James Murray** - Mrs. Dorothy Kay Murray

In Memory of **Dr. Jack Newton** - Mr. & Mrs. Michael & Barbara Berebitsky
- Mrs. Dorothy Kay Murray
- Mrs. Jan Ruma

In Memory of **Brenda Stockard** - Dr. Herbert Stockard

In Memory of **John Wiley** - Mrs. Valerie Wiley

\$100+, continued from page 6

Dr. & Mrs. R.W. & Laurie Mills
Mr. Eugenio Mollo, Jr.
Mrs. Katherine Montgomery
Ms. Susan Morgan
Precious Blood Church
Precision Business Solutions
Dr. & Mrs. Razi & Shahida Rafeeq
Mrs. Carly Salamone
Ms. Kathy Silvestri
Mr. & Mrs. Mark & Robin Smigelski
Mr. & Mrs. Joseph & Kimberly Sofo
Mr. & Mrs. Robert & Dianne Tankoos
Sr. Dorothy Thum
- Sisters of Mercy
Mrs. Valerie Wiley
Mr. & Mrs. Keith & Barbara Wilkowski

\$50+

Dr. & Mrs. Dennis & Mary Assenmacher
Mr. & Mrs. Edward & Carol Bardi
Ms. Melissa Bell
Mr. Richard Cohen
Ms. Alison Frye
Mrs. Tina Hacker
Ms. Sandy Isenberg
Mr. & Mrs. Joseph & Jennifer Lenkay
Mr. & Mrs. Darryl & Lynn Lippman
Dr. Marilyn Mistry
Anonymous, Paypal
Mrs. Amber Rice
Ms. Patti Robb
Mr. & Mrs. Michael & Suzanne Rosenberg
Mr. George Sarantou
Ms. Sarah Skow

\$50+, continued

Mr. Mark Stevens
Anonymous, United Way of Greater Rochester
Mr. Ralph & Peggy Whalen

Up to \$49

Ms. Linda Dewey
Ms. Linda Fields
Ms. Myanh Nguyen
Mrs. Holly Pappada
Mr. Mark Reiter
Mr. & Mrs. Richard & Mary Sabin
Ms. Sandy Schlater
Ms. Suzanne Smitley
Mr. Jonathan & Mrs. Sandra Spang
Mrs. Maggie Wielinski

CareNet Board

Stephanie Cihon, Chair - ProMedica
Jennifer Discher, Vice Chair - Mercy Health
Kerry Burmeister, Treasurer - McLaren St. Luke's
Melinda Cree, Secretary - Dental Center of Northwest Ohio
Mayor Wade Kapszukiewicz - City of Toledo
Eric Zgodzinski - Toledo-Lucas County Health Department
Doni Miller - Neighborhood Health Association
Angela Ackerman - University of Toledo
Addison Sparks - University of Toledo CommunityCare Clinics
Lisa McDuffie - YWCA of Northwest Ohio
Fatima Al-Hayani, PhD - Retired Professor, Middle East and Islamic Studies
Dr. Anne Ruch - Compassion Health Toledo

CareNet Leadership Group

Mike & Barb Berebitsky, Co-Chairs

Dr. Stephen & Cathy Bazeley	Tim & Barb Petee *
Jamie & Ellen Black *	Erin Peterson
Stephanie Cihon	Larry Peterson *
Jennifer Discher	Mike & Chrissy Rode
John & Jeanie Hayward *	Dr. Greg & Janine Rosenthal
Drs. Jay & Tina Jindal	Jan Ruma
Dr. Bob & Joan Kose	Bob & Sue Savage *
Dr. Arthur & Mary Mancini	C. Michael Smith
Robert & Kathie Maxwell	Karl Strauss
Kay Murray	Sr. Dorothy Thum

**Emeritus Members*

CareNet Staff

Julie A. Grasson, MEd - Executive Director
Andrea Vasquez - Community Health Worker and Lead Navigator
Glori Puskarich - Lead Community Health Worker and Navigator
DeShawn Jackson - Community Health Worker and Navigator
Maria Hunter - Community Health Worker and Navigator
Cheryl Miller - Navigator
Esteea Jackson - Community Health Worker and Navigator
Abdallah Aldaher - Navigator
Andrea Clark - Navigator
Michele Webb - Community Health Worker
Julie McKinnon - Communications Director
Dee Geer - Executive Assistant

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Twitter: @Toledo_CareNet