



Caring For Our **NEIGHBORS**

2016-2017
ANNUAL REPORT

FROM CARENET'S EXECUTIVE DIRECTOR

Dear Friends of CareNet,

Another year is coming to an end, and Toledo/Lucas County CareNet appreciates the support the community continues to show our neighbors who need healthcare. CareNet's dedicated donors, volunteers, friends and other partners are essential to our collaborative efforts to provide access to coordinated healthcare services for low-income Lucas County residents. This annual report highlights two of many clients who are grateful for CareNet's help this year.

Since CareNet's inception 15 years ago, the organization has evolved into a strong coalition of people and organizations committed to helping people in our community get the care they need regardless of policies or payment. More than 28,000 low-income, uninsured residents of Lucas County have benefitted from CareNet's charity care network, receiving more than 500,000 healthcare services valued at more than \$200 million. That's just part of what we do.

CareNet's scope evolved starting with the passing of the Affordable Care Act, which gave residents newfound coverage options that they needed help navigating. The working poor especially need guidance using their medical coverage and meeting basic needs, such as medication, food and housing, so CareNet hired community health workers to help.

CareNet provided insurance navigation services to residents in the region until September, when Ohio lost its navigator program after a severe federal funding cut. While CareNet had to end its program, the CareNet Board has allocated resources so we can respond to requests from Lucas County residents who need help navigating healthcare coverage.

Thank you for supporting CareNet's efforts. Your assistance is needed more now than ever.

Yours in Good Health,



Jan L. Ruma, Executive Director
Toledo/Lucas County CareNet

The next page features photos from our Friends of CareNet event on October 19 at Signature Bank N.A. Pictured from left are: 1.) Andrea Vasquez and U.S. Rep. Marcy Kaptur. 2.) Dr. Arthur Mancini and Jan Ruma. 3.) Guisselle Mendoza McDonald, Erin Peterson and Theresa Gabriel. 4.) Standing, Dr. Timothy Sigman, Dr. Tina Jindal and Dr. Jay Jindal and, seated, Chinda Misra. 5.) Boyd Montgomery, Barb Petee and Katherine Montgomery. 6.) Bob Baxter and Sr. Dorothy Thum.



CARING FOR OUR NEIGHBORS

CARENET BY THE NUMBERS



Toledo/Lucas County CareNet truly is a collaboration. Here is a look at what makes CareNet unique - and, with your support, an asset to our neighbors who need health care.



28,292 CARENET MEMBERS

Since 2003, CareNet has provided coordinated healthcare services to more than 28,000 low-income residents of Lucas County.



220 PHYSICIAN VOLUNTEERS

CareNet depends on about 220 volunteer primary care physicians and specialists to provide care to our members.



23 HOSPITALS & CLINIC SITES

CareNet's award-winning charity care network includes 8 hospitals and 15 clinic sites where members receive care.



1,674 BREAST HEALTH SERVICES

With Susan G. Komen Northwest Ohio grant funding, CareNet has provided mammograms and other services to 1,674 residents.



384 CARE COORDINATION

CareNet's community health workers have connected 384 residents to needed medical and social services, including medications and food.

CARING FOR OUR NEIGHBORS



CareNet Community Health Worker Andrea Vasquez and Lois Reed, her client.

Lois' Story: Facing Breast Cancer on a Fixed Income

Lois Reed felt fear after learning she had breast cancer. Then the Toledo woman's thoughts turned to a different kind of fear: How to pay for added medical bills on her fixed income.

A former Toledo/Lucas County CareNet client gave Lois the phone number for Andrea Vasquez, a CareNet community health worker. Andrea started working on a comprehensive care coordination plan with Lois, who had a double mastectomy in July, not long after being diagnosed.

Using Susan G. Komen Northwest Ohio funding, Andrea helped Lois pay some bills and connected her to needed community resources. For example, Komen funding helped buy a lift chair for Lois to use after surgery, which cost hundreds of dollars even at a discounted rate.

Now that Lois is recovered from surgery and on hormone therapy, she is an advocate for breast cancer awareness and the resources available to low-income residents. A grateful Lois walked in her first Komen Toledo Race for the Cure as a survivor with Andrea in September.

NBC 24 interviewed Lois about her experience. This and other CareNet media coverage can be found under the website's "News & Resources" tab on the "CareNet News" page.



CARING FOR OUR NEIGHBORS



"In just a few short weeks this summer, Heidi was able to help me get my life back on track. Now I feel good again, both physically and mentally."
-Kathey Scribner

CareNet Community Health Worker Heidi Trombley and Kathey Scribner, her client.

Kathey's Story: Help To Get Her Life Back On Track

Last year, Kathey Scribner lost both her small Bryan home and job after working 14½ years at a corrections facility, where her position as a case manager was eliminated. Kathey eventually found an affordable home in Toledo and a job she loves working with autistic clients in Whitehouse, but she stopped taking anti-depressants and other prescriptions to save money.

Without health insurance, much less a doctor or even adequate food, Kathey couldn't cope anymore. Visits with her adoptive daughters were often marked with sadness and tears. Kathey knew she needed help with her depression and basic needs.

Luckily, Kathey remembered her new employer had a life coach, who put her in touch with Heidi Trombley, a Toledo/Lucas County CareNet community health worker. The two met right away, and Heidi got Kathey into the Crisis Center and back on the medications she so desperately needed after going several months without them.

Heidi also lined Kathey up with the Zepf Center for ongoing therapy and attended her first appointment to help allay her fears. With Heidi's help, Kathey and her daughters now have health coverage. Kathey also has food assistance and has received help meeting other needs.



CARING FOR OUR NEIGHBORS

CareNet Contributors January 1 through December 31, 2016

CareNet Collaborating Partners at \$5,000+

**City of Toledo
Hospital Council of Northwest Ohio
Lucas County Commissioners**

**Mercy Health
Ohio Association of Food Banks
ProMedica
Signature Bank, N.A.**

**St. Luke's Hospital
United Way of Greater Toledo
University of Toledo Foundation**

Founders Circle

\$70,000+

Hospital Council of Northwest Ohio
Mercy Health
ProMedica
Ohio Association of Food Banks

CareNet Circle

\$60,000+

United Way of Greater Toledo

\$20,000+

Lucas County Commissioners

\$15,000+

University of Toledo Foundation

\$10,000+

St. Luke's Hospital

Caring Society

\$5,000+

City of Toledo
Signature Bank, N.A.

Safety Net Society

\$2,500+

Mr. & Mrs. Michael & Barbara Berebitsky
HCR ManorCare Gives
Mr. & Mrs. David & Susan Reed
TKBW Private Foundation

Supporters

\$2,000+

Mr. & Mrs. Daniel & Jasmine Wakeman

\$1,500+

The Anderson Foundation
Dr. & Mrs. Arthur & Mary Mancini
Mr. & Mrs. Peter & Jan Ruma

\$1,000+

Dr. & Mrs. Nasir & Lynn Ali - Ali Family Foundation
Dr. & Mrs. Stephen & Cathy Bazeley
Mr. & Mrs. Kim & Carol Beck
Buckeye Broadband
Dr. & Mrs. Mark & Nancy Burton
Mr. & Mrs. W. Scott & Barbara Fry
Drs. Jay & Valentina Jindal
Mr. & Mrs. Dennis & Sheila Johnson
Mr. C. Michael Smith

\$750+

Kroger Community Rewards
Dr. Timothy Sigman & Ms. Chinda Misra

\$500+

Academy of Medicine of Toledo and Lucas County

Mr. & Mrs. John & Jeanie Hayward - in honor of Dr. Art Mancini

Mr. & Mrs. Stephen & Mary Malia
Mrs. Dorothy Kay Murray - in memory of James Murray

Mr. & Mrs. Tim & Barbara Petee
Mr. & Mrs. Larry & Jill Peterson -

ProMedica Fund
Dr. & Mrs. Daniel & Joan Rigal
Dr. & Mrs. Suresh & Marna Ramnath
Mr. & Mrs. Michael & Christina Rode
Dr. & Mrs. James & Marge Sander
Mr. & Mrs. Bob & Sue Savage - The Savage Family Foundation

Mr. David Simko
Dr. & Mrs. Warren & Pat Tipton

\$250+

American Interiors
Mr. & Mrs. James & Ellen Black
Drs. William & Barbara Gunning
Dr. & Mrs. Robert & Joan Kose
Ms. Victoria Laverde
Mr. & Mrs. Thomas & Jane Manahan, Jr.
Mr. & Mrs. Robert & Kathleen Maxwell
Dr. Ronald McGinnis
Mr. & Mrs. Boyd & Katherine Montgomery
Mr. & Mrs. Randy & Barbara Oostra
Dr. & Mrs. Yogesh & Smita Patel
Ms. Erin Peterson
Mr. & Mrs. Dennis & Janice Seffernick
Toledo Community Foundation
Mr. & Mrs. Thomas & Britney Ward

\$200+

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\$100+

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Dr. & Mrs. Adam & Nina Rettig
Mr. & Mrs. Pete & Carly Salamone
Mr. & Mrs. Mark & Robin Smigelski
Dr. Ward Taylor
Sr. Dorothy Thum - Sisters of Mercy
Ms. Jill Trosin
Mr. Richard Wilk

\$50+

Mr. & Mrs. Martin & Kelly Allen
Mr. & Mrs. William & Jean Buckley
Chili's Grill & Bar
Mr. & Mrs. Robert & Kathleen Chirdon
Mr. & Mrs. Peter & Valerie Garforth - in memory of James Murray
Mr. & Mrs. Larry & Dee Geer
Mr. Stephen Vasquez

Up to \$49

AmazonSmile
Ms. Nancy Brown-Schott
Mr. & Mrs. Keith & Amy Burris
Ms. Christine Dziad
Ms. Patrice Fraker
Mrs. Tina Hacker
Mr. David Oppenlander
Ms. Tanya Roach
Mr. & Mrs. George & Barbara Sarantou
Ms. Alishea Sutton
Mr. & Mrs. John & Kathryn Wetli



CARING FOR OUR NEIGHBORS

CareNet Contributors January 1 through November 8, 2017

CareNet Collaborating Partners at \$5,000+

City of Toledo
Hospital Council of Northwest Ohio
Lucas County Commissioners
Mercy Health

Ohio Association of Food Banks
Ohio Association of Free Clinics
ProMedica

Signature Bank, N.A.
St. Luke's Hospital
United Way of Greater Toledo
University of Toledo Foundation

Founders Circle

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Hospital Council of Northwest Ohio
Mercy Health
ProMedica
Ohio Association of Food Banks

CareNet Circle

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Lucas County Commissioners
United Way of Greater Toledo

\$15,000+
University of Toledo Foundation

\$10,000+
St. Luke's Hospital

Caring Society

\$5,000+
City of Toledo
Signature Bank, N.A.

Safety Net Society

\$2,500+
Mr. & Mrs. Michael & Barbara Berebitsky
Elect Pete Gerken Committee
HCR ManorCare Gives
Mr. & Mrs. David & Susan Reed

Supporters

\$2,000+
Drs. Jay & Valentina Jindal

\$1,500+
The Anderson Foundation
Buckeye Broadband
Mr. & Mrs. Peter & Jan Ruma
Mr. & Mrs. Daniel & Jasmine Wakeman

\$1,000+
Dr. & Mrs. Nasir & Lynn Ali
Dr. & Mrs. Stephen & Cathy Bazeley
Mr. & Mrs. Kim & Carol Beck
Charming Charlie
Mr. & Mrs. Richard & Carole Dailey
Mr. & Mrs. W. Scott & Barbara Fry
Ms. Carol Morely
Mr. C. Michael Smith

\$750+

Dr. Timothy Sigman & Ms. Chinda Misra

\$500+

Academy of Medicine of Toledo and Lucas County
Mr. & Mrs. James & Ellen Black
Mr. & Mrs. Stephen & Mary Malia
Mrs. Dorothy Kay Murray - in memory of James Murray
Mr. & Mrs. Dean & Catherine Niese
Mr. & Mrs. Tim & Barbara Petee
Mr. & Mrs. Larry & Jill Peterson - ProMedica Fund
Mr. & Mrs. Michael & Christina Rode
Ms. Kathy Silvestri
Dr. & Mrs. Warren & Pat Tipton
Toledo Community Foundation

\$250+

Mr. & Mrs. Martin & Kelly Allen
Mr. & Mrs. William & Sara DeHoff
Drs. William & Barbara Gunning
Kroger Community Rewards
Mr. & Mrs. Thomas & Jane Manahan, Jr.
Dr. Ronald McGinnis
Mr. & Mrs. Dennis & Janice Seffernick
Mr. & Mrs. Thomas & Britney Ward

\$200+

American Interiors
Mr. & Mrs. Stuart & Denise Cubbon
Mr. Robert Korsnack
Mr. Jack Rogers
Office of Sheriff John Tharp

\$100+

Adelante
Mr. & Mrs. Michael & Julie Beazley
Dr. & Mrs. Lachman & Nancy Chablani
Ms. Mui-Ling Dong
Mr. & Mrs. James & Marie Essig
Mr. Donald Leary & Ms. Rebecca Fuhrman
Mr. & Mrs. Thomas & Mary Furey
Mrs. Theresa Gabriel & Mr. Robert Gabriel Jr. - in memory of Regina Gabriel
Mr. Kevin Gilmore & Ms. Linda Hillstrom
Dr. & Mrs. Michael & Joyce Guinness
Dr. Thomas & Martha Houston
Mr. Robert Jesionowski
Mr. & Mrs. Richard & Debra Lantz

\$100+, continued

Ms. Marchelle Lee
Dr. & Mrs. Donald & Sue Marshall
Ms. Julie McKinnon
Mr. & Mrs. Boyd & Katherine Montgomery
Mr. & Mrs. Fred & Sharon Moor
Mr. Michael Pniewski
Mr. & Mrs. Edward & Linda Reiter
Mr. David Simko
Mr. & Mrs. Mark & Robin Smigelski
Sr. Dorothy Thum - Sisters of Mercy

\$50+

Mr. Richard Cohen
Ms. Brittany Ford
Ms. Patrice Fraker
Mr. & Mrs. Larry & Dee Geer
Mr. & Mrs. Anthony & Kathryn Hoops
Dr. Martin Ohlinger
Mr. David Oppenlander
Mr. Robert Savage
Mr. & Mrs. Michael & Sandra Sheehy
Mr. Chester Stobinski
Mr. Patrick Trejchel

Up to \$49

AmazonSmile
Ms. Michelle Cocchiarella
Ms. Christine Dziad
Mrs. Tina Hacker
Ms. Jean McCoy
Ms. Alison Mihaly
Ms. Danielle Welty
Mrs. Margaret Wielinski

There are other ways you can help CareNet. Become a physician volunteer, register your Kroger Plus Card to benefit CareNet, or designate CareNet on your AmazonSmile account. To learn more, visit our website or call Assistant Director Julie Grasson at 419-842-0800.



CARING FOR OUR NEIGHBORS

CareNet Leadership 2017

Board Officers

Dr. Arthur Mancini, Chair – Academy of Medicine
Barbara Petee, Vice Chair – ProMedica
Sr. Dorothy Thum, Treasurer – Mercy Health
Melinda Cree, Secretary – Dental Center of Northwest Ohio

Board Members

Mayor Paula Hicks-Hudson – City of Toledo
Eric Zgodzinski – Toledo-Lucas County Health Department
Doni Miller – Neighborhood Health Association
Dan Wakeman – St. Luke's Hospital
Angela Ackerman – University of Toledo
Guisselle Mendoza McDonald – Adelante
Ahmed Daboul – University of Toledo CommunityCare
Clinics/University of Toledo Medical Student

Staff

Jan Ruma, MEd, CFRE – Executive Director
Julie A. Grasson, MEd – Assistant Director
Heidi Trombly – Community Health Worker
Andrea Vasquez – Community Health Worker
Danielle Welty – Graduate Assistant/Community Health Worker
Julie McKinnon – Communications Coordinator
Dee Geer – Executive Assistant

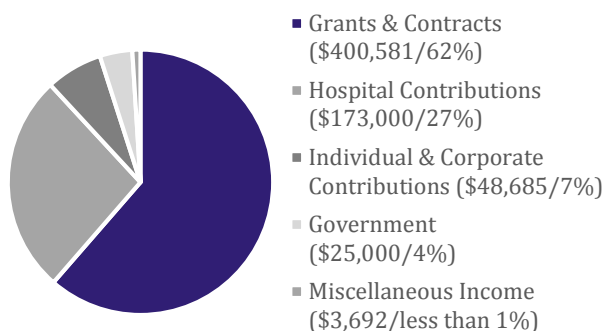
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Dr. Stephen & Cathy Bazeley
Jamie & Ellen Black *
Dr. Louito Edje
John & Jeanie Hayward
Drs. Jay & Tina Jindal
Dr. Arthur & Mary Mancini
Robert & Kathie Maxwell
Kay Murray
Dr. Jack & Dorothy Newton
Tim & Barb Petee
Erin Peterson
Larry & Jill Peterson
Dr. Greg & Janine Rosenthal
Dr. Elizabeth Ruppert *
Bob & Sue Savage *
C. Michael Smith
Karl Strauss
Sr. Dorothy Thum
Bob & Kathy Vasquez
Dan & Jasmine Wakeman

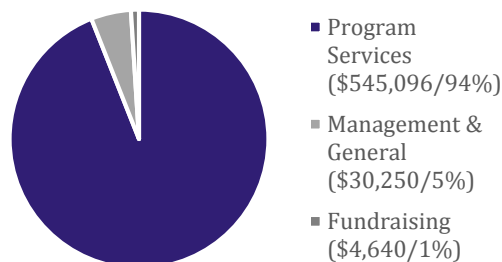
* Emeritus Members

Return On Investment 2016

2016 Income = \$650,958



2016 Expenses = \$579,986



* Audited Financial Statements as of December 31, 2016 by Bock, Korsnack & Hinds, Inc.

